

Process for GP referred medical patients- direct access to AAU from the ED.

All patients referred to the medical team via the GP will be discussed with the Acute Care Physician (ACP) during the hours of 9am-5pm. Out of hours will be referred via the medical registrar on duty.

All GP's will be advised to ensure patients are admitted direct to AAU via ambulance or through self-presentation. If the ACP or medical registrar considers the patient to require resuscitation facilities they will be asked to attend the emergency department for initial assessment.

ED nursing staff should assess patients at either handover or streaming for suitability of direct access to AAU, the process is as follows:

Patient presents to the ED via Ambulance or self-presentation with letter addressed to on call medical team.

Does patient trigger the following criteria:

- Total NEWS \geq 6
- NEWS in single parameter \geq 3
- Signs/Symptoms of Stroke
- Severe cardiac sounding chest pain

YES



Move patient immediately to resuscitation room



Confirm patient is in the resuscitation room by

Calling ACP (in hours) on

07715 808241

On call Medical registrar (out of hours) on

Bleep 174

NO



Confirm medically expected by

Calling ACP (in hours) on

07715 808241

On call Medical registrar (out of hours) on

Bleep 174



Re-direct patient to AAU if confirmed expected

Ambulance patients to be escorted direct by crews to AAU. If safe to do so, self-presenters to walk unescorted to AAU

ED to bleep AAU Shift Coordinator on 322 to check for bed availability

Arrival to the AAU

Patient/Ambulance crew presents to trolley area ???



Handover received by AAU nurse, Patient transferred to AAU trolley



Ambulance PIN signed off
(computer located at ????)

NB: Ambulance PIN must be signed off within 30 minutes of arrival on hospital premises not arrival to AAU.



Patient details booked in by AAU reception staff



Initial assessment by nurse to include:

???????????